

# Changes to webshop orders

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Dear AMAZONAS customers,

In the middle of May of last year we let you know about the turbulent changes affecting our logistics partner Webopac. As a result of insolvency, Webopac was taken over by the Finsterwalder Group ([www.finsterwalder.com](http://www.finsterwalder.com)).

With a view to making the 2020 season less problematic than the previous one, we have now developed, tested and integrated suitable IT interfaces between the AMAZONAS goods management system and the Finsterwalder warehousing system. We hope this will result in the speedier, more reliable and problem-free handling of delivery orders, along with fewer opportunities of error.

Increased automation does however at the same time mean the curtailment of some manual activities. As a result, we would like to take this opportunity of advising you that should you need to change the article or order quantity, or combine orders for a single delivery date, **in future it will no longer be possible to change your order once it has been received by AMAZONAS GmbH**. Please be aware of this when placing orders at the AMAZONAS B2B Webshop.

Many thanks for your understanding!  
Yours,  
the AMAZONAS team

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