

# New dealer shop and changes to AMAZONAS terms and conditions



07.07.2021

Dear business partners,

there are good news: our new dealer shop has now gone online!

#### The benefits to you:

- New dealer portal with all important information, including log-in field to dealer shop
- · Quicker and more convenient ordering
- · Processing of multiple shopping carts at the same time
- Easy viewing of your documents (order confirmations, delivery bills, invoices and cancellations, credit notes)
- Easy viewing of your shipping tracking numbers for each order (green HGV button under 'Orders')
- · View your open invoice items
- Product information including datasheets for all products
- Etc. etc.

### New domain:

With immediate effect, you can find the new AMAZONAS dealer shop, including more detailed information, at: <a href="https://business.amazonas.eu/">https://business.amazonas.eu/</a>

The 'old' dealer shop is no longer available soon. You will be automatically redirected to the new site.

#### First time log-in

To log in for the first time, you will receive an **automatically generated activation link** in the next few hours (you do not need to do anything for this).

Please use this activation link within 30 days (recommended browser: Google Chrome).

Your **username** is the same as the e-mail address to which the activation e-mail was sent. Please assign a password yourself. Please note that only **one e-mail address per customer number is possible**. If you are asked for the 'company ID' (Firmenkennung) on the login page, it is 'Amazonas'.

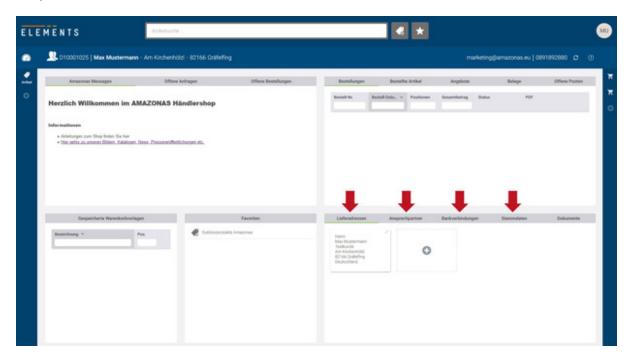
If you have not received an activation link within 2 days (from the date this e-mail was sent), you can <u>apply for one here</u>. You can also apply whenever you choose at a later date.

The access data for our <u>Media Download Center</u> remain unaffected by this change (AMAZONAS customer number + webpin).



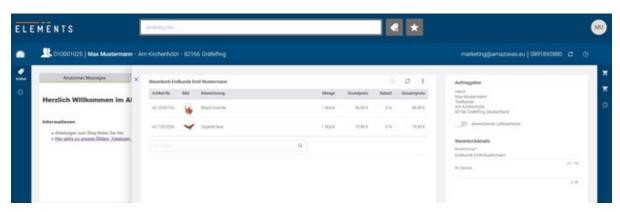
## Checking customer data

We kindly ask you to check your **customer data in the dealer shop dashboard** after your first login and to request a change directly in the shop if you need to make corrections (using the small pen next to the customer data).



## Self pickup

Last but not least, a note for customers who would like to **pick up their goods from our warehouse**. At present our dealer store is not yet able to offer a selection of shipping methods, but we are working at full speed on implementing this facility. **In the meantime please enter, if desired, the note 'self pickup' in the shopping cart message field.** 





#### **New General Terms and Conditions of Business:**

Furthermore, in parallel to the launch of our new dealer shop the **General Terms and Conditions of AMAZONAS GmbH** have been adapted: click here for the new Terms and Conditions.

Please read this document carefully to familiarise yourself with the changes.

That is all you need to do. The new General Terms and Conditions of AMAZONAS GmbH will come into effect automatically when you place your first order via the new dealer shop, but in any case no later than 15.07.2021.

With best wishes,

Yours, the AMAZONAS team

This newsletter has been sent to the email address
In case you are not interested in further e-mail information please click here.
Please do not respond to this email.

Any questions or suggestions you may have should be sent to info@amazonas.eu

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