

***Difficulties with the availability of AMAZONAS products***



13/04/2021

Dear Customers,

In view of the current shipping accident in the Suez Canal – not the least of our recent setbacks – in combination with weeks of additional delays in container traffic, we regret to have to inform you that we will have **difficulties with the availability of our products this season**.

In terms of production and warehousing, we have prepared to stock our warehouse with sufficient quantities of all products for the 2021 season, but we have to report at this point, shortly before the start of the main season, that there is still happily a great demand for our products, and that sales of some products have increased by more than 100% compared to the previous year. To set against this, there are current difficulties in production and procurement, which will unfortunately no longer allow us to guarantee permanent availability of the products during the current season.

- Most of our **production sites in the Far East** have focused their production capacities on corona protective masks and orders already placed long in advance have been and still are simply being 'pushed forward'.
- The current **corona safety measures at our timber production sites in Poland** are delaying current production operations – for example, two workers are no longer allowed to operate a machine side by side at the same time.
- In addition, there is a **shortage on the timber market** in Poland. The vast majority of raw materials are being exported to the USA and are no longer available for the domestic market.
- **Cross-border freight transport from Poland to Germany** is currently subject to very strict corona security measures, and bureaucratic compliance with these additionally delays transport times.
- The **lack of availability of sea freight containers** in the Far East contributes to considerable delays in loading. Finished goods remain stranded on site due to lack of loading facilities.
- This has been and still is being partially compensated for by our footing the bill for expensive **air freight transport**, but heavy metal frames for hammocks in particular cannot be transported by air freight.

**For these reasons, we have to inform you that we can no longer guarantee the availability of our products for the current season.** Whether and how many products are currently available can be seen as usual from our [product availability list](#) (and will soon be directly open to inspection at our new B2B shop). If you cannot find the desired product in the shop or on the product availability list, it is currently not available and a definite new delivery date has not yet been fixed.

We regret not being able to give you better news, and are at your disposal for any queries you may have.

Stay healthy!  
Yours,  
the AMAZONAS team

AMAZONAS GmbH • Am Kirchenhölzl 15 • 82166 Gräfelfing • Germany  
Tel: +49 (0)89 / 18 92 88-0 • Fax: +49 (0)89 / 18 92 88-10 • Email: [info@amazonas.eu](mailto:info@amazonas.eu)  
General Manager: Matthias Saul (BCom) / Uli Saul • Domicile: 82166 Gräfelfing  
Registration No: 139084 • Munich District Court (Amtsgericht) • VAT Reg. No.: DE 813 263 951

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